

## Park Volunteers

General protocols and cleaning procedures need to be followed. Due to COVID-19 these recommended procedures will ensure volunteer safety and visitor safety while interacting. Please ask yourself these three questions before arriving to volunteer.

1. Have you traveled out of the country or internationally within the past 14 days?
2. Have you had new onset of symptoms you feel are consistent with viral illness such as Cough, Shortness of Breath or Difficulty Breathing, Fever, Chills, Muscle pain, Sore throat, or New loss of Taste or Smell within the last 14 days?
3. Have you been diagnosed with COVID-19 or contacted by the Department of Health as determined to be a close contact?  
*\*If yes: Have you been released from quarantine or isolation by the Department of Health?*

If you are sick, feel ill or have a fever, do not volunteer; please stay home. If while at the park, you begin to feel ill, please notify a staff member or park manager and leave your station as soon as possible. Sick volunteers should follow [CDC recommendations](#). Volunteers should not return to the park until the criteria to discontinue home isolation are met, in consultation with healthcare providers and state and local health departments. Volunteers who are well but who have a sick family member at home with COVID-19 should notify park staff and follow [CDC recommended precautions](#).

### Personal Protective Equipment

- Volunteers are encouraged to wear appropriate disposable gloves and facemask at all times while in contact with staff and visitors. (Close Contact)

### Cleaning Procedures

For everyone to stay safe, protecting yourself and others will depend on everyone practicing basic infection prevention measures. All volunteers should be practicing good hygiene and infection control practices, to including the following:

- Frequently and thoroughly wash your hands with soap and water for at least 20 seconds, if soap and running water are not immediately available, use alcohol-based hand rub containing at least 60% alcohol.

- Avoid touching your eyes, nose and mouth with unwashed hands.
- Encourage respiratory etiquette (cloth, medical facemasks) Please remember to cover coughs and sneezes with tissue and or sleeve.
- Keep appropriate social distancing among employees and between yourself and visitors.
- Where possible, do not use other people's phones, computers/keyboards, desks, office equipment, or other work tools and equipment. If this is not possible, regular cleaning will be necessary. Use approved germ-killing disinfectants provided by the park.
- Maintain regular housekeeping practices, including routine cleaning and disinfecting of all equipment surfaces. It is critical that regular cleaning takes place.
- If using various hand tools such as pruners, shovels, rakes etc. be sure they have been properly disinfected.
- Used hand tools should be placed in a staging area (ask park personnel location), to be properly disinfected before returned to storage location or shelf.
- Larger mechanical equipment will need to be thoroughly wiped down with provided disinfectant wipes / spray before storing equipment in buildings.

#### Other reminders for Volunteers:

- Limit close contact with others by maintaining a distance of at least 6 feet, when possible.
- Minimize handling cash, credit cards, and mobile devices, where possible.
- Practice routine cleaning and disinfection of frequently touched surfaces, following the directions on the cleaning product's label.
- Key times to clean hands, in general, include:
  - Before, during, and after handling any merchandise
  - Before eating food
  - After using the restroom
  - After blowing your nose, coughing, or sneezing
- Additional times to clean hands on the job include:
  - Before and after work shifts
  - Before and after work breaks
  - After touching frequently touched surfaces
  - After interacting with a customer who is visibly ill
  - After putting on, touching, or removing cloth face coverings
  - After touching objects that have been handled by customers
  - After touching dirty surfaces like floors, walls, counters, etc.